California Health Benefit Exchange RFP 2014-19
Premium Accounting, Questions and Answers
Posted: February 13, 2015

No.	Question	Response
1	Please confirm that you desire the Cost Worksheet to be submitted within the same binder as the other Administrative/Technical attachments.	Yes.
2	Is there a particular order that you wish the attachments included within the document? In Section 4.2.1, reference is made to the placement of Attachments 1-F, 1-B and 1-C under administrative requirements. No mention is found for the order and location of the remaining Attachments.	Place the remaining documents after the requirements listed in 4.2.1., in the order they originally appeared in folders "Attachment 1" and "Attachment 2".
3	Would an award under this RFP for Consulting Services preclude the winning vendor from bidding on, or being awarded, future RFPs with Covered California for other work that would include software or solutions related to these areas?	No.
4	Is there any current software or solution that Covered California has already procured that the awarded vendor would be required to utilize as part of this project?	Yes. CalHEERS/ABE (Accenture Billing Engine), Pinnacle's Health Care Pinnacle System (SAGE MAS 500), and in-house SQL solution.
5	Are graphics or visual depictions included or excluded in the maximum page counts?	Included.
6	Does the State desire that the Contractor carry Errors & Omissions coverage? And, if so, in what coverage amounts?	The Certificate of Liability "equal to or greater than $1,000.000." identified in Section 4.2.1.2 refers to general liability insurance. We have added in another requirement for errors and omissions. Both require a miminum of 1,000,000 in coverage. See Attachment 2-F subdivision I.
7	Is errors and omissions coverage what is intended in the reference to "libel" insurance in Attachment 2B, Exhibit A, page 3 of 3?	This phrase has been deleted. Please refer to Attachment 2-F Exhibit D subdivision I: Insurance requirements.
8	Should the contractor submit evidence of errors & omissions coverage with the proposal? And, if so, where should the document be placed within the response?	Evidence of coverage is only necessary prior to contract execution with the Bidder selected for an award.
9	What protection will the state provide to contractor's trade secrets? As referenced in Attachment 2G, Exhibit E, Section B, Confidentiality, page 1 of 5.	We have added a provision in the contract reflecting this protection. See Attachment 2-G Exhibit E, section B, Confidentialility, page 2 of 5.

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10	Please specify the time period of transactions that will be included in the scope of services for the accounting and reconciling of premium payments and the calculating and collecting of the Exchange's fees. In particular, when did monthly fees, per enrollee, start to be paid by the Covered California authorized health plans? Is the time period of transactions also inclusive of the term dates specified in the RFP (May 2015 to June 2016)?	Time period of transactions: October 1, 2013 - June 30, 2016.
11	Have Navigators, Assisters, and Enrolled Agents been paid any per-enrollment fees to date? If so, can you provide information on how current that payment process is?	Yes. Payments and reconciliations to program partners are not current. The delay varies by assister and type.
12	For Item 3.3(c), please clarify your expectation for building appropriate accounting systems. Are you referring to building the methodologies, implementing an automated system, or developing a software solution? If a technology solution is required, will it need to conform to the system architecture of CalHEERS?	Consulting services do not include development of a new software solution. Services are primarily focused on methodologies, design, processes, reconciliation, and controls.
13	For Item 3.3(c), was any of the desired functionality part of the original deliverables for the prime contractor on the CALHEERS project? If so, it is still part of that scope?	Yes, and yes with adjustments.
14	Can you define the data elements that will be available on an ongoing basis from CALHEERS and other sources to complete the tasks on this engagement? In particular, can you provide the approximate number of data sources that would be accessed pertaining to the premium and reconciliation process for each authorized health plan?	Data elements not available. See question 4.
15	Will this engagement require any work related to the Small Business Health Options Program?	Yes. See question 4.
16	For Item 4.3.1, is the two-page limit referring to the entire narrative pertaining to Understanding and Approach or just the assumptions used to develop the response (the last sentence)? Likewise, for Item 4.3.2, is the two-page limit referring to the Corporate Qualifications Summary as a whole or just to the evidence of the firm's experience (the last sentence)?	The two-page limit encompasses the entire response for that section with the exception of Resumes, which can be included in addition.

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17	Please clarify the level of detail requested in the Cost Worksheet. The worksheet asks for task number, deliverable description, and total cost per task. However, Item 2.3 references hourly rates being stated in the agreement and Item 3.5 specifies that tasks performed will be based on time and materials. Are you requesting a detailed breakout of costs by team member or by subtask level in addition to the total cost per task? If so, how should that information be presented on the Cost Worksheet?	Detailed cost by team member and subtask if applicable.